

## NOTICE ON SUBMITTING CONSUMER COMPLAINTS

In accordance to the article 8 section 2 of Consumer Protection Act (NN., br. 79/07., 125/07., 79/09. i 89/09. ) we inform our clients that complaint regarding the quality of service can be submitted in writing or via email to:

|                              |                                |
|------------------------------|--------------------------------|
| NAME (company, trade, owner) | Senka Vlahović                 |
| Address, postal code, city   | Mosorska cesta 11, 21000 Split |
| E-mail                       | info@bohotravelart.com         |
| Fax                          | 021863471                      |

In order to improve our quality and your satisfaction, with a complaint, provide us with your name and address, so we can promptly acknowledge receipt of complaint and send you a written response within 15 days.

|                                     |  |
|-------------------------------------|--|
| Guest (full name)                   |  |
| Address for submitting the response |  |